

Case Study

CORPS | SECURITY

ANS Group implements Email Management solution to free IT resource and implement good business practice email archiving.

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John Taylor, IT Manager, The Corps of Commissionaire

Company Background

The Corps of Commissionaires Management (Corps Security) provides a range of Security and Business Support Services which include: Manned Guarding, Mobile Patrols, Alarm Response, Key Holding, CCTV Monitoring and the provision of Mail Room Staff.

Corps Security is proud of its heritage and has a long association with the military dating from 1859 when the company was founded. Their services cover a range of security roles with the aim of providing a complete security package that works in tandem with your business. Corps Security offers each client a customised solution, designed to meet their requirements, rather than offering a standardised security plan. Corps Security operate from 12 sites across the UK with 200 IT users.

The Challenge

Corps Security sought to reduce the increasing overhead of time and money that was being spent on their existing email management system. The system was inflexible and was a drain on valuable IT resource and a source of user frustration.

In order to implement good business practice email archiving and Disaster Recovery for email was required to provide high availability in the event of a server failure or disaster and retention of all communication.

Corps Security required a new email management system that would address all of their requirements for each of their 200 users across the 12 UK and international sites.

The Solution

After considering a number of alternatives, Corps Security chose to work with email management specialists ANS Group. They demonstrated a thorough understanding of their problem and suggested implementing MimeCast Multi, a comprehensive solution that provides a complete Managed Email Solution with the ability to Archive Data.

The MimeCast solution employs innovative technology, the IP of which is owned in whole by the vendor. The ‘software as a solution’ provides application grade, internet-delivered system that is designed to be multi tenanted so there is no trade off in functionality between running your own gateway, yet maintaining all the benefits of a hosted solution. This results in radically reduced cost and complexity of email management and IT infrastructure for businesses of all sizes.

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The solution provided real time always on email, in the eventuality that their primary email infrastructure should become unavailable then each and every one of their end-users can instantly log-on to a hot standby web-mail service and access their mail with 3 days historical data, create new mail, read, reply and view attachments.

It also met the requirement for email archiving, allowing them to maintain control over their important electronic business records and valuable information and police usage.

The Business Benefits

The solution fulfilled all of Corps Security's initial objectives. It dramatically reduced the time and cost of management and allowed IT to react to email requests quickly and efficiently. This in turn resulted in higher customer satisfaction. Moving forward Corps Security intends to bring international offices into the solution to truly centralise email management. Working with ANS Group was an altogether positive experience and any reference from Corps Security, comes highly recommended.



Business Challenges... Technology Solutions