



Quality Policy

ANS GROUP POLICY STATEMENT

The Directors and Management of ANS Group Plc are committed to operate every aspect of the business at standards that provide the highest possible quality of service to all customers. This is supported by a progressive management style that encourages the quality culture throughout the company.

To reinforce this commitment, a Management System, designed for ISO 9001:2008, operates in all areas of the company. The Management has established quality objectives for all areas of the company. These are periodically reviewed to ensure the continuous improvement of the Management System. This ensures that the company operates effectively and efficiently and meets the needs of customers.

OBJECTIVES

- Ensure our customers receive excellent service
- Respond promptly, consistently and effectively to the needs of our customers
- Ensure quality procedures are always appropriate to the current business climate and market demands
- Provide our staff with the working environment, tools and training to discharge their assigned quality duties most effectively
- Promote the company's reputation for excellence in the marketplace
- Use the latest management techniques and modern information technology.

"At ANS Group we recognise the impact we have on our environment. We are committed to delivering cutting edge technology which enables us, and our customers, to reduce our carbon footprint. Environmentally friendly actions do not have to be large scale to make a noticeable impact. By taking small steps together, we can make a large leap towards making the ANS community more environmentally friendly."

Paul Sweeney, Managing Director

All hard or soft copies are regarded as uncontrolled and the user should always check the Intranet for the current version

